

## Notice to Illinois Policyowners

Northwestern Mutual extends its support to families and businesses affected by the recent storms. Northwestern Mutual and Northwestern Long Term Care are reinstating any individual life, DI, and LTC policies with payers in Illinois' Christian County which lapsed due to non-payment of premium since November 23, 2018. In addition, we will suppress lapse notices and prevent lapse of life, DI, and LTC policies with payers in this county due to non-payment of premium until January 23, 2019, as required by the Illinois Department of Insurance ("Department"). Also, deadlines related to benefit claims are extended, until January 23, 2019, by 60 days from the required date; an additional reasonable extension of time may be available depending upon a client's circumstance. The Department is available for filing a complaint regarding any disaster-related dispute or issue. Consumers may call the Department's toll-free complaint hotline at 1-866-445-5364, or file a complaint online at: <https://mc.insurance.illinois.gov/messagecenter.nsf>.

For further information: Betsy Hoylman, 1-800-323-7033, [mediarelations@northwesternmutual.com](mailto:mediarelations@northwesternmutual.com)

---

<https://news.northwesternmutual.com/2018-12-07-Notice-to-Illinois-Policyowners>